

TRAVEL AGENTS EXPERIENCE YOU CAN TRUST

Top reasons to book with a travel agent

TRAINED EXPERTS

Travel agents are trained destination and product experts. They have the knowledge, networks and travel booking technology to ensure you get access to the best quality travel products and experiences. Their expertise counts!

CONVENIENCE

Travel agents are a 'one-stop shop'. They can handle every aspect of your travel – from booking airline tickets, ground transfers, tours and activities, travel insurance and so much more. As your personal travel specialist they are there to make your entire experience – from start to end – hassle-free.

TIME SAVING

An agent has a world of travel information at their fingertips, saving you countless hours of online searching and frustration.

PROFESSIONAL ADVICE

Let your agent do the work for you – they'll filter your options and provide only the recommendations that make the most sense for you. They'll ensure you get where you want to go, when you want to go, and is there to provide timely, insightful and professional guidance along the way.

CUSTOMER ADVOCACY

If you experience a problem while travelling, your agent acts on your behalf as your personal travel advocate. If your flight is delayed or cancelled, if you need to reschedule, if a supplier ceases to trade, or a natural disaster or personal accident occurs, the agent can provide support and assistance in a timely manner.

ALWAYS LOOK FOR THE
ATAS SYMBOL
WHEN BOOKING TRAVEL



TRAVEL ADVICE
WORTH PACKING

Important things to consider
when making a travel purchase.



Find an ATAS accredited travel agent at
www.atas.com.au

ATAS is a national accreditation scheme administered by the industry association, the Australian Federation of Travel Agents.

